

We follow the Henderson County Recycling guidelines, with the exception of glass. Glass will be accepted in the recycling stream for now. Check regularly for updates.

Recycling is picked up every other week.

Things to know:

- 1) On the recycling calendar your color is Purple or Tan. Trash is every week.
- 2) Here are some acceptable recyclables:

Cardboard (No pizza boxes) and paper that hasn't touched food, clean and dry plastic bottles, glass bottles and jugs (no lids), tin and steel food cans, Aluminum beverage cans

If you would like to separate the drink cans, we take them to market to bring the proceeds back to help with our charitable organization.

Recycling may be co-mingles in blue/clear bags or bin of your choosing.

We do not sort or hunt for recycling. Please don't hide it under trash or visa versa.

Prepare your recycling appropriately or it will be thrown away.

See the Henderson County (hendersoncountync.org) solid waste department website for acceptable guides.

~To cut down on road wear, only one truck may pick up both trash and recycle to meet the other and switch loads.

Remember:

Trash collection is every week, limited to 99 gallons per week. (Extra can be picked up you just need to make arrangements and payment. Recycling is every other week and unlimited if prepared properly.

Why didn't my trash get picked up?

REMEMBER: The trucks leave the office by 6:30 AM. If you are close to the office please make sure your trash is out shortly there after. Callbacks are \$10.00

- ~If utilities, contractors or private citizens have blocked access to service your account we will not be back until your regular scheduled pickup the next week.
- ~It is **your** responsibility to ensure that your private roads remain passable. Our trucks need 10 feet of width and 13 feet of clearance for the top.

Our drivers and slingers work very hard.

Please be considerate:

Place your items for collection at the curb/side of drive for ease of pickup.

Bad weather procedures

Our trucks are heavy! Snow, ice, flooding and mud could prevent us from accessing your area. Please be patient. We will get there as soon as possible. We will, however, err on the side of safety of our employees.

Our goal:

To offer the best customer service possible.

Our procedures are designed to prevent problems, however: if something should happen, please call the office.

Please remember:

Our employees are human. Things happen. We wish everyday was perfect weather and no traffic. But we are out in the rain, cold and heat to get YOUR trash.

Etowah Lions

Services, Inc

Residential & Commercial Trash & Recycling Pick up

Like us on facebook

Stay up to date at

www.etowahlionsservices.com Thank you for

belonging to our pride!

28 Ridgeway Avenue mail to: P.O. Box 234 Etowah, NC 28729

Office HOURS: Mon-Fri 8-5

Visit us at our website to find out who we are and what we mean to our community and Lions.



Tel: 828-891-3071

clients@etowahlionsservices.com

How Do I read the Calendar?

Your recycle Week
Color is
Purple Tan Mon

Your Pick up Day is

CO	DIOT IS				
ırple	Tan	Mon	Tue	Wed	Thu

$Frequency\ of\ Billing \quad Due\ date\ of\ payments$

Monthly	First of Month				
Quarterly	1 Jan, 1 Apr, 1 July, 1 Oct				
Semi Annual	1 Jan, 1 July				
Annual	1 Jan				
Holidays					

Holidays

Only those listed on the calendar will affect pickup.

If a holiday falls on or before your pickup day, your day trash/recycling will be picked up is one day late. If it falls after your pick up day it should not affect you.

Trucks leave the office to start work at 06:30 am. So please have your trash out when they get there.

2024 Holiday Schedule

1/1/2024 Monday	New Year's Day All delayed one day
1/15/2024 Monday	MLK Day All delayed one day
5/27/2024 Monday	Memorial Day All delayed one day
7/4/2024 Thursday	Independence Day Thu only one day late
9/2/2024 Monday	Labor Day All delayed one day
11/11/2024 Monda y 11/28/2024 Thursday	Veterans DayAll delayed one day Thanksgiving Day Thur only one day late
12/25/2024 Wednesday	Christmas Day Wed—Thur delayed one day

Payment Options

<u>Cash, Check, Money Order,</u>
<u>Auto Draft from Checking only and Debit/Credit</u>
<u>cards call in or in person only.</u>

There is a 4% convenance fee on debit/CC transactions.









Due dates cannot be changed. We have a 10 day grace period. Payment is due the first of the billing cycle, late after the 10th. A late fee of \$5.00 will be charged if payment is received after the 10th.

Please ensure your <u>six digit account</u> number is on your form of payment for proper credit.

There is a drop off box at the office on the back porch.

On-Line Bill Pay checks are mailed to us. You are responsible to ensure they arrive on-time. Payments are stamped & posted the day they are received.

NSF fees of \$25.00 will be assessed on <u>all</u> returned transactions, paper or electronic. Service is immediately interrupted. *We cannot waive the fee.*

Adjustments: Credit is given for a 30 days continuous or more absence. Credit will not be given if there was no prior notification. Please call the office to let us know!

Your bill is: DUE THE FIRST and LATE AFTER THE 10th

Mid-cycle sign ups are pro-rated. These due dates cannot be altered in our system.

Please:

Do not bring trash to the office. Only Corrugated Cardboard and Aluminum Cans are allowed to be dropped here *We do NOT provide cans for pick up. EVERYTHING must be bagged.*

Please do <u>NOT</u> put trash and recycle in the same can! We will not dig through to find the bags we need. There are 2 trucks that come on recycle weeks. Please clearly mark recycle and your house number, if you have 2 cans, please mark both.

<u>Household refuse</u> Bagged Trash is picked up weekly (*Defined as kitchen and bathroom trash only*)

Recycling is picked up every other week.

We do not pick up:

yard waste, limbs, brush, weeds, leaves, TV's/Monitors, computers, wet paint, chemicals, white goods, florescent bulbs, or other banned items in the trash.

See banned items at the Henderson County website.

Recycling in the blue see through bags. Please do not use these for trash. Landfill does not want them in the trash!

<u>Limit</u>— <u>99 gallons</u> of <u>Bagged trash</u> per week. Recycling is unlimited if prepared properly. Your participation in recycling is the right thing to do. Please inform yourself to what is and is not recyclable.

Additional Services

Special Pickup Service is available for items other than household trash.

Example:

Construction debris, furniture, clean-outs.

We have a trailer available to rent out for: cleaning up, moving out, estate cleaning etc.

Revised 11-26-2023—DH

If you are unsure of your color for recycling please call the office. This is a generic calendar.

Etowah Lions Recycling/Holiday calendar

2024

Important Dates

1/2/2024 New Year's Day 1/15/2024 MLK Day 5/27/2024 Memorial Day 7/4/2024 Independence Day 9/2/2024 Labor Day 11/11/2024 Veterans Day

11/28/2024 Thanksgiving Day 12/25/2024 Christmas Day

99 Gal Trash picked up weekly NO Trash is received at office Recycling (every other week) is unlimited Recycling drop off is available at the office for aluminum cans and cardboard only. Mon-Fri, 8-5, unless it is a holiday (closed) There will be a \$10 cost to have the truck

return to your location

Bulk pickup starts at \$35

Trailer rental is \$150 + dump fee (at current rate) Trailer re-delivery from dump is \$50 + dump fee Extra trash costs \$3 per 13-gallon bag and \$6 per 33-gallon bag

What we recycle at the Curb

Cardboard and mixed paper

nothing grease soaked or that has touched food Plastic bottles and jugs

(defined by the Henderson County Solid Waste Dept)

Glass bottles and jugs - no lids

Tin and steel soup and vegetable cans

Aluminum drink cans

(separate if you can, we collect these and take them to market if you do. Money goes directly to public assistant funds at the club.)

Red = Holidays we observe (no collection)

Purple/Tan = recycling pick up days

*more recycle info on other side

Your recycling week Your recycling week

Ianuary

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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February



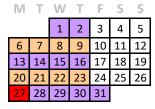
March

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April

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May



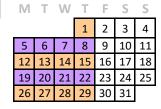
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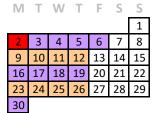
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M	Т	W	Т	F	S	S
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8	9	10	11	12	13	14
			18			
22	23	24	25	26	27	28
29	30	31				

August



September



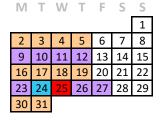
October

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I	14	15	16	17	18	19	20
I	21	22	23	24	25	26	27
	28	29	30	31			

November

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19	20	21	22	23	24
26	27	28	29	30	
	5 12 19	5 6 12 13 19 20	5 6 7 12 13 14 19 20 21	5 6 7 8 12 13 14 15 19 20 21 22	

December





CURBSIDE RECYCLING



RECYCLE TOGETHER

FOR ETOWAH LIONS CLIENTS

PLASTIC

Bottles, tubs, jugs and jars



METAL <u>All cans</u>



No lids

Empty and rinse

PAPER

Paper, cartons and cardboard



USE A BOX TO CONTAIN YOUR CARDBOARD & PAPER PRODUCTS. ONE TIME USE AND MAKES IT EASIER TO STORE AND PICKUP!

GLASS

Bottles and jars



Use see through bags for recycling $ightharpoonup au_{V'S}$ & Monitors go to the



Tv's & Monitors go to the Scales and you are charged the current rate per item to dispose of them.

KEEP THESE OUT!



- Ceramic items
- O Clothing or textiles
- Diapers
- Disposable cups (plastic and paper)

- Hazardous waste

- Scrap metal/wood
- Shredded paper
- Styrofoam/peanuts
- Tanglers
 (cords, hoses, wires, etc.)
- Tires○ Toys

YOU take to CONVENIENCE CENTER

These items are also accepted for recycling and proper disposal at the Convenience Center. For additional restrictions and information, see the site attendant or visit: www.hcrecycles.org

THE CENTER IS FOR RESIDENTIAL USE ONLY.



White goods/scrap metal:

Washing machines and other metal appliances, metal bed frames, lawnmowers, microwaves, refrigerators/freezers (remove door) and other majority metal items.



Automotive products: Anti-freeze, Oil filters, motor oil and batteries. 5 gallon limit.



Batteries: Please tape over terminals of all non auto-batteries; leaky batteries must be in a sealed bag.



Used cooking oil: 3 gallon limit.

Sharps: Must be contained in hard plastic with a taped lid. Find attendant to recycle.



Mercury products: Fluorescent tubes, CLFs, wall-mounted thermostats. Find attendant to recycle.



Food waste: Loose and free (no plastic bags, metal cans or glass jars).



Peripheral electronics: Laptops, computer towers, scanners, printers, telephones, stereos, keyboards, mice, etc.



Household hazardous waste (HHW): On designated collection days only.



Clothing and shoes: No pillows, rags, comforters, or wet/mildew items.



Leaves (Oct 1 - Dec 31): 5 bags per day per household. Empty bags into dumpster and dispose of bags. No clippings, limbs or brush.

265 Convenience Center Drive Hendersonville, NC