

## Recycling

We follow the Henderson County Recycling guidelines, with the exception of glass. Glass will be accepted in the recycling stream for now.

Check regularly for updates.

Recycling is picked up every other week.

Things to know:

1) On the recycling calendar your color is Purple or Tan. Trash is every week.

2) Here are some acceptable recyclables:

Cardboard (No pizza boxes) and paper that hasn't touched food, clean and dry plastic bottles, glass bottles and jugs (no lids), tin and steel food cans, Aluminum beverage cans

If you would like to separate the drink cans, we take them to market to bring the proceeds back to help with our charitable organization.

Recycling may be co-mingled in blue/clear bags or bin of your choosing.

**We do not sort or hunt for recycling. Please don't hide it under trash or visa versa.**

Prepare your recycling appropriately or it will be thrown away.

See the Henderson County ([hendersoncountync.org](http://hendersoncountync.org)) solid waste department website for acceptable guides.

~To cut down on road wear, only one truck may pick up both trash and recycle to meet the other and switch loads.

### Remember:

**Trash collection is every week, limited to 99 gallons per week. (Extra can be picked up you just need to make arrangements and payment. Recycling is every other week and unlimited if prepared properly.**

### Why didn't my trash get picked up?

**REMEMBER: The trucks leave the office by 6:30 AM. If you are close to the office please make sure your trash is out shortly there after. Callbacks are \$10.00**

~If utilities, contractors or private citizens have blocked access to service your account we will not be back until your regular scheduled pickup the next week.

~It is **your** responsibility to ensure that your private roads remain passable. Our trucks need 10 feet of width and 13 feet of clearance for the top.

Our drivers and slingers work very hard.

### **Please be considerate:**

Place your items for collection at the curb/side of drive for ease of pickup.

### **Bad weather procedures**

Our trucks are heavy! Snow, ice, flooding and mud could prevent us from accessing your area. Please be patient. We will get there as soon as possible. ***We will, however, err on the side of safety of our employees.***

### **Our goal:**

To offer the best customer service possible.

Our procedures are designed to prevent problems, however: if something should happen, **please call the office.**

### **Please remember:**

Our employees are human. Things happen. We wish everyday was perfect weather and no traffic. But we are out in the rain, cold and heat to get YOUR trash.

# ***Etowah Lions***

Services, Inc

*Residential & Commercial Trash  
& Recycling Pick up*

Like us on **facebook**

Stay up to date at

**[www.etowahlionsservices.com](http://www.etowahlionsservices.com)**

***Thank you for  
belonging to our pride!***

28 Ridgeway Avenue  
mail to: P.O. Box 234  
Etowah, NC 28729

**Office HOURS: Mon-Fri 8-5**

***Visit us at our website to find out who we are  
and what we mean to our community and Lions.***



**Tel: 828-891-3071**

**[clients@etowahlionsservices.com](mailto:clients@etowahlionsservices.com)**

## How Do I read the Calendar?

Your recycle Week  
Color is

Your Pick up Day is

Purple	Tan	Mon	Tue	Wed	Thu
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### Frequency of Billing Due date of payments

Monthly	First of Month
Quarterly	1 Jan, 1 Apr, 1 July, 1 Oct
Semi Annual	1 Jan, 1 July
Annual	1 Jan

Holidays

Only those listed on the calendar will affect pickup.

If a holiday falls on or before your pickup day, your day trash/recycling will be picked up is one day late. If it falls after your pick up day it should not affect you.

**Trucks leave the office to start work at 06:30 am. So please have your trash out when they get there.**

## 2024 Holiday Schedule

1/1/2024 Monday	New Year's Day All delayed one day
1/15/2024 Monday	MLK Day All delayed one day
5/27/2024 Monday	Memorial Day All delayed one day
7/4/2024 Thursday	Independence Day Thu only one day late
9/2/2024 Monday	Labor Day All delayed one day
11/11/2024 Monday	Veterans Day All delayed one day
11/28/2024 Thursday	Thanksgiving Day Thur only one day late
12/25/2024 Wednesday	Christmas Day Wed—Thur delayed one day

## Payment Options

Cash, Check, Money Order,  
Auto Draft from Checking only and Debit/Credit  
cards call in or in person only.

**There is a 4% convenience fee on debit/CC transactions.**



Due dates cannot be changed. We have a 10 day grace period. Payment is due the first of the billing cycle, late after the 10th. A late fee of \$5.00 will be charged if payment is received after the 10th.

**Please ensure your six digit account number is on your form of payment for proper credit.**

There is a drop off box at the office on the back porch.

On-Line Bill Pay checks are mailed to us. You are responsible to ensure they arrive on-time. Payments are stamped & posted the day they are received.

NSF fees of \$25.00 will be assessed on all returned transactions, paper or electronic. Service is immediately interrupted. **We cannot waive the fee.**

**Adjustments:** Credit is given for a **30 days continuous or more absence.** Credit will not be given if there was no prior notification. Please call the office to let us know!

**Your bill is:  
DUE THE FIRST and  
LATE AFTER THE 10th**

*Mid-cycle sign ups are pro-rated. These due dates cannot be altered in our system.*

**Please:  
Do not bring trash to the office.  
Only Corrugated Cardboard and  
Aluminum Cans are allowed to  
be dropped here**

*\*We do NOT provide cans for pick up. EVERYTHING must be bagged.\**

Please do **NOT** put trash and recycle in the same can! We will not dig through to find the bags we need. There are 2 trucks that come on recycle weeks. Please clearly mark recycle and your house number, if you have 2 cans, please mark both.

**Household refuse** Bagged Trash is picked up weekly **(Defined as kitchen and bathroom trash only)**

**Recycling is picked up every other week.**

**We do not pick up:**  
yard waste, limbs, brush, weeds, leaves, TV's/  
Monitors, computers, wet paint, chemicals,  
white goods, florescent bulbs, or other banned  
items in the trash.

**See banned items at the Henderson County website.**

**Recycling in the blue see through bags. Please  
do not use these for trash. Landfill does not  
want them in the trash!**

**Limit— 99 gallons** of **Bagged trash** per week. Recycling is unlimited if prepared properly. Your participation in recycling is the right thing to do. Please inform yourself to what is and is not recyclable.

## Additional Services

**Special Pickup Service is available for items other than household trash.**

**Example:**  
Construction debris, furniture, clean-outs.

**We have a trailer available to rent out for:**  
cleaning up, moving out, estate cleaning etc.

**Revised 11-26-2023—DH**

**If you are unsure of your color for recycling please call the office. This is a generic calendar.****Etowah Lions Recycling/Holiday calendar****2024****Important Dates**

1/2/2024 New Year's Day  
 1/15/2024 MLK Day  
 5/27/2024 Memorial Day  
 7/4/2024 Independence Day  
 9/2/2024 Labor Day  
 11/11/2024 Veterans Day  
 11/28/2024 Thanksgiving Day  
 12/25/2024 Christmas Day



Bulk pickup starts at \$35  
 Trailer rental is \$150 + dump fee (at current rate)  
 Trailer re-delivery from dump is \$50 + dump fee  
 Extra trash costs \$3 per 13-gallon bag  
 and \$6 per 33-gallon bag

**What we recycle at the Curb****Cardboard and mixed paper**

nothing grease soaked or that has touched food

**Plastic bottles and jugs**

(defined by the Henderson County Solid Waste Dept)

**Glass bottles and jugs - no lids****Tin and steel soup and vegetable cans****Aluminum drink cans**

(separate if you can, we collect these and take them to market if you do. Money goes directly to public assistant funds at the club.)

\*more recycle info on other side

99 Gal Trash picked up weekly  
 NO Trash is received at office  
 Recycling (every other week) is unlimited  
 Recycling drop off is available at the office  
 for aluminum cans and cardboard only.  
 Mon-Fri, 8-5, unless it is a holiday (closed)  
**There will be a \$10 cost to have the truck  
 return to your location**

**Your recycling week****Your recycling week**

Red = Holidays we observe (no collection)

Purple/Tan = recycling pick up days

**January**

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**February**

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

**March**

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

**April**

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

**May**

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**June**

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

**July**

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**August**

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

**September**

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

**October**

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

**November**

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

**December**

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

December holiday week! There will NOT be recycling pick up on the 24th this week. NO pick up at all the 25th.

Will have to hold until the next purple week in 2025 since the dump is closed.





# CURBSIDE RECYCLING



## RECYCLE TOGETHER

### FOR ETOWAH LIONS CLIENTS

## PLASTIC

### Bottles, tubs, jugs and jars



No pumps

Empty and rinse

## METAL

### All cans



No lids

Empty and rinse

## PAPER

### Paper, cartons and cardboard



USE A BOX TO CONTAIN YOUR CARDBOARD & PAPER PRODUCTS. ONE TIME USE AND MAKES IT EASIER TO STORE AND PICKUP!

## GLASS

### Bottles and jars



No caps or corks

Empty and rinse

Use see through bags for recycling ★ **Tv's & Monitors go to the Scales and you are charged the current rate per item to dispose of them.**



## KEEP THESE OUT!



- Aerosol cans
- All batteries (car, lithium, etc.)
- Ceramic items
- Clothing or textiles
- Diapers
- Disposable cups (plastic and paper)
- Electronics
- Flower/planter pots
- Food-tainted items
- Hazardous waste

- Household glass (windows, mirrors, glass dishware and Pyrex)
- Medical waste
- Plastic bags/wrap
- Scrap metal/wood
- Shredded paper
- Styrofoam/peanuts
- Tangles (cords, hoses, wires, etc.)
- Tires
- Toys

## YOU take to CONVENIENCE CENTER

These items are also accepted for recycling and proper disposal at the Convenience Center. For additional restrictions and information, see the site attendant or visit: [www.hcrecycles.org](http://www.hcrecycles.org)

**THE CENTER IS FOR RESIDENTIAL USE ONLY.**



### White goods/scrap metal:

Washing machines and other metal appliances, metal bed frames, lawnmowers, microwaves, refrigerators/freezers (remove door) and other majority metal items.



**Automotive products:** Anti-freeze, Oil filters, motor oil and batteries. 5 gallon limit.



**Batteries:** Please tape over terminals of all non auto-batteries; leaky batteries must be in a sealed bag.



**Used cooking oil:** 3 gallon limit.



**Sharps:** Must be contained in hard plastic with a taped lid. Find attendant to recycle.



**Mercury products:** Fluorescent tubes, CLFs, wall-mounted thermostats. Find attendant to recycle.



**Food waste:** Loose and free (no plastic bags, metal cans or glass jars).



**Peripheral electronics:** Laptops, computer towers, scanners, printers, telephones, stereos, keyboards, mice, etc.



**Household hazardous waste (HHW):** On designated collection days only.



**Clothing and shoes:** No pillows, rags, comforters, or wet/mildew items.



**Leaves (Oct 1 - Dec 31):** 5 bags per day per household. Empty bags into dumpster and dispose of bags. No clippings, limbs or brush.

265 Convenience Center Drive Hendersonville, NC